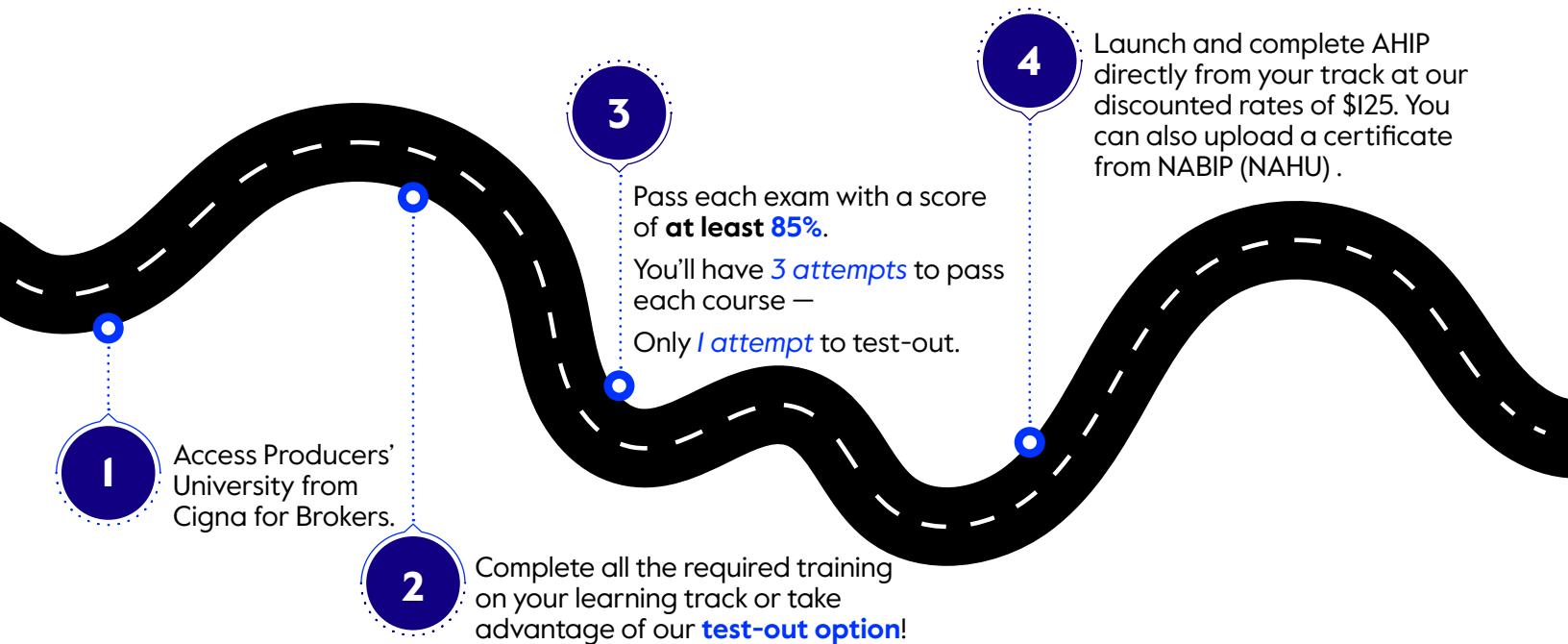


Broker Roadmap to 2025 Certification

Easy Steps to Completing Cigna Healthcare's Medicare Advantage and Prescription Drug Plan Certification

Your Easy Path to 2025 Certification



If you have **already completed AHIP**, simply use this [link](#) to **logon to AHIP and transmit your completions to Cigna Healthcare**.

Certification – Making It Easier for You

Other Highlights

- Returning agents are again **exempt** from completing the **Selling with Integrity** course.
- There is no separate PDP certification for agents who hold licenses in our MAPD states. The MAPD Products and Benefits Overview qualifies you to sell our Standalone PDP plans.
- Agents who only hold licenses in states where Cigna Healthcare does not have an MAPD product will be assigned the standalone PDP course on the PDP-Only track.
- Attestations course is included on the test-out track and must be completed whether or not you choose the test out option. Attestations is required to be ready to sell.
- Take advantage of the **\$50 AHIP upfront discount** - **launch AHIP from our Portal**.



2025 Certification Training Tracks

The test-out option is **separate** from your training track.

To take advantage of the option:

- Launch the test-out track
- Course content download is required
- Complete each test-out exam
- If you successfully complete the exams, launch **2025 Attestations**
- Complete AHIP, NABIP (NAHU), or Pinpoint Medicare Certification

***NABIP (NAHU) is only available as a manual certificate upload.**

Test-Out Track

Test-Out Track

TEST-OUT TRACK

You have 1 attempt to test-out of any of the courses below. You must achieve at least an 85% score on the test. If you do not pass, you will need to go back to your regular track and complete both the course and the exam.

NOTE: The Attestations Course does not include a test-out option and it must be completed in addition to your other required courses in order to meet certification requirements and be ready to sell.

0% 6 Courses ④ 90 Min

Not Started Test-Out Exam for Selling with Integrity ④ 25 Min ② 2 Modules	Not Started Test-Out Exam for Cigna-Healthcare Products and Benefits Overview ④ 20 Min ② 2 Modules	Not Started Test-Out Exam for Our Compliance Program ④ 25 Min ② 2 Modules
Not Started Medicare Certification ④ 0 Min ② 2 Modules	In progress 2025 Attestations ④ 15 Min ② 1 Module	Not Started Certification Evaluation ④ 5 Min ② 1 Module

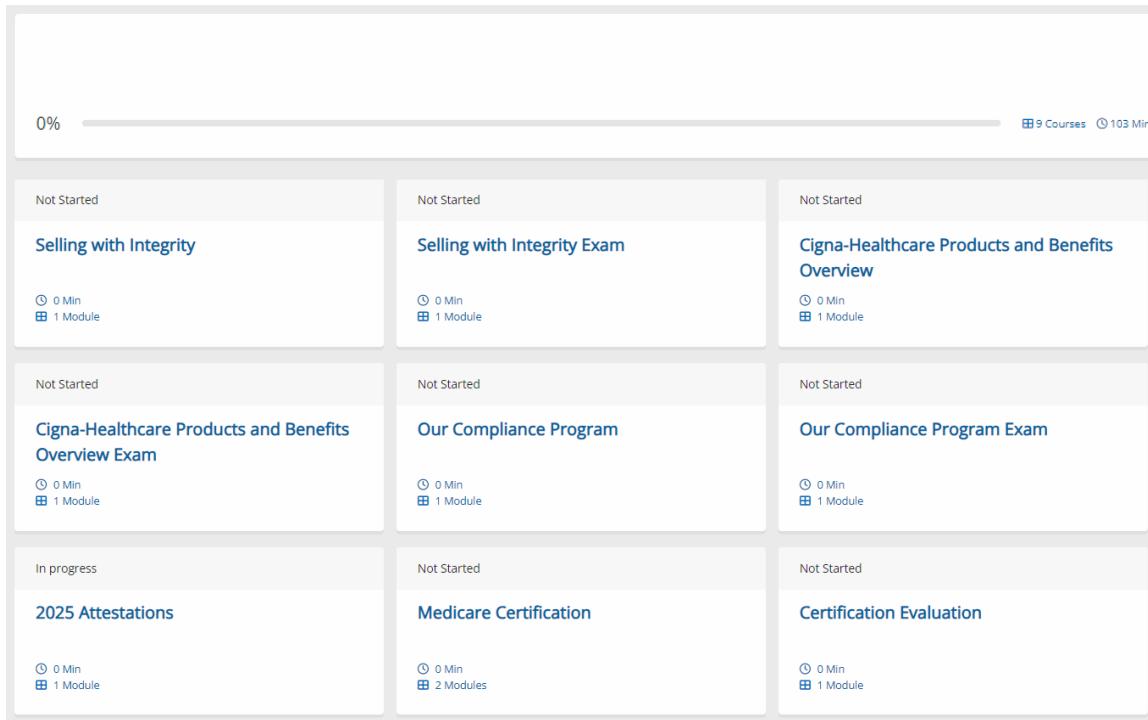
Training Tracks

On the regular training tracks, each certification training module is separate from the exam. You must successfully complete the training before taking the associated exam. The Attestations course does not include an exam. Note that if you successfully test-out of a course it will be automatically marked complete in your learning track.



Broker Roadmap to 2025 Certification

External Field and Telesales Learning Track



A learning track dashboard showing the progress of various courses. The dashboard includes a progress bar at the top indicating 0% completion, a summary of 9 courses and 103 minutes total, and a grid of course cards. The courses are categorized as follows:

Category	Course	Status	Duration	Modules
Not Started	Selling with Integrity	Not Started	0 Min	1 Module
	Selling with Integrity Exam	Not Started	0 Min	1 Module
	Cigna-Healthcare Products and Benefits Overview	Not Started	0 Min	1 Module
Not Started	Cigna-Healthcare Products and Benefits Overview Exam	Not Started	0 Min	1 Module
	Our Compliance Program	Not Started	0 Min	1 Module
	Our Compliance Program Exam	Not Started	0 Min	1 Module
In progress	2025 Attestations	In progress	0 Min	1 Module
	Medicare Certification	Not Started	0 Min	2 Modules
	Certification Evaluation	Not Started	0 Min	1 Module

Selling with Integrity Course and Exam are only required for new agents.
Returning agents are exempt.



You are **NOT** considered **ready to sell** until you've completed ***all Certification courses including the 2025 Attestations.***



Broker Roadmap to 2025 Certification

*PDP-Only Track (Agents Only Licensed In Cigna Healthcare Non-MAPD States)

PDP-Only Markets

0%  5 Courses 50 Min

In progress	Not Started	Not Started
Cigna-Healthcare Prescription Drug Plan (PDP) 20 Min 1 Module	Cigna-Healthcare Prescription Drug Plan (PDP) Exam 10 Min 1 Module	Medicare Certification 0 Min 2 Modules
In progress	Not Started	
2025 Attestations 15 Min 1 Module	Certification Evaluation 5 Min 1 Module	

Test-Out Track for PDP-Only

Test-Out PDP Track

TEST-OUT TRACK
You have 1 attempt to test-out of the course below. You must achieve at least an 85% score on the test. If you do not pass, you will need to go back to your regular track and complete both the course and the exam.

NOTE: The Attestations Course does not include a test-out option and it must be completed in addition to your other required course in order to meet certification requirements and be ready to sell.

0%  3 Courses 45 Min

Not Started	In progress	Not Started
Test-Out Exam for Cigna-Healthcare Prescription Drug Plan (PDP)	2025 Attestations	Certification Evaluation

*Only agents who are licensed in a state where Cigna Healthcare does not have a 2025 Medicare Advantage plan will be assigned this track. You may choose the test-out option by launching the Test-Out Track for PDP-Only.



You are **NOT** considered **ready to sell** until you've completed **all** **Certification courses including the 2025 Attestations.**



IMPORTANT INFORMATION

You may log on to Producers' University to launch your AHIP certification.

- If you have already completed AHIP, simply [click this link](#) and log on to the AHIP site to transmit your completions to Cigna Healthcare (no need to manually upload a certificate)
- You can also launch the Pinpoint certification directly from your assigned learning track
- Agents taking NABIP (NAHU) will need to manually upload their certificates to Producers' University

Important Note:

If you started 2024 certification and did not successfully complete all requirements including uploading your AHIP certificate prior to our system updates on June 25th, you are not certified to sell 2024 products/plans. The good news is that 2025 certification also certifies you for the remainder of 2024.

Questions? Contact the Cigna Agent Resource Line (CARL) at 866-442-7516 or at CARL@cignahealthcare.com for all certification related support.

